

Buy Tokens/Pay Your Bill/Pay for your New Connection

AGENCIES/VENDORS
OPERATING AFTER
31.08.2022

PREPAID VENDORS

NO.	Description	Category	Service	Channel
1	SAFARICOM PLC.	MNO*	Prepaid vending	Pay bill no. 888880
2	Airtel Networks Kenya Ltd.	MNO*	Prepaid vending	<ul style="list-style-type: none">• USSD Menu: *334#• App: My Airtel App > Paybill > KPLC
3	KCB BANK KENYA LTD	Bank	Prepaid vending	<ul style="list-style-type: none">• Kcb Mobile banking App, • KCB iBank App,• Vooma Mobile App, • USSD*522# OR *844#, • KCB Bank Agents
4	EQUITY BANK (KENYA) LIMITED	Bank	Prepaid vending	<ul style="list-style-type: none">• USSD (*247#), • Equitel, • Equity Mobile App/ Equity Online, • Eva Chatbot
5	COOPERATIVE BANK OF KENYA LIMITED	Bank	Prepaid vending	<ul style="list-style-type: none">• The Mco-opCash APP or WEB,• USSD*667#
6	DTB KENYA LIMITED	Bank	Prepaid vending	<ul style="list-style-type: none">• m24/7 Mobile app, • USSD *382#

POSTPAID AGENCIES

NO.	Description	Category	Service	Channel
1	CITI BANK N.A. KENYA	Bank	Post paid collections	<ul style="list-style-type: none">• Live - CitiCollect
2	COOPERATIVE BANK OF KENYA LIMITED	Bank	Post paid collections	<ul style="list-style-type: none">• The Mco-opCash APP or WEB, • USSD *667#, • Co-op bank branches and Agents
3	FAMILY BANK LIMITED	Bank	Post paid collections	<ul style="list-style-type: none">• PesaPap Mobile App • USSD *325# • Weblink from the Bank website • Family Bank branches • FAMILY PESA PAP AGENTS
4	EQUITY BANK(KENYA) LIMITED	Bank	Post paid collections	<ul style="list-style-type: none">• USSD (*247#) • Equitel, • Equity Mobile App/ Equity Online, • Eva Chatbot, • EazzyBiz, • Equity Branches, • Equity Agents:

5	NCBA BANK KENYA PLC	Bank	Post paid collections	<ul style="list-style-type: none"> •Mobile banking(NCBA NOW App) •USSD Code(*488#) •Online Banking platforms(NCBA CONNECT and NCBA internet banking) •All NCBA bank branches
6	SAFARICOM PLC	MNO*	Post paid collections	Pay bill no. 888888
7	SAFARICOM PLC	MNO*	New connections Collections	Paybill no. 888899
8	Airtel Networks Kenya Ltd.	MNO*	Post paid collections	<ul style="list-style-type: none"> • USSD Menu: *334# > Option 6 > Airtel Paybill > KPLC • App: My Airtel App > Paybill > KPLC • m24/7 Mobile app, • USSD *382#
9	DTB KENYA LIMITED	Bank	Post paid collections	<ul style="list-style-type: none"> • Kcb Mobile banking App, • KCB iBank App, • Vooma Mobile App, • USSD*522# OR *844#, • KCB Bank Agents
10	KCB BANK KENYA LTD	Bank	Post paid collections	<ul style="list-style-type: none"> • Business Online • All Stanbic Branches
11	STANBIC BANK KENYA LIMITED	Bank	Post paid collections	<ul style="list-style-type: none"> • https://www.absabank.co.ke/business/ • All ABSA Branches • https://online.absabank.co.ke/air/
12	ABSA BANK KENYA PLC	Bank	Post paid collections	<ul style="list-style-type: none"> • Bank Online system • All bank Branches
13	I&M BANK KENYA LIMITED	Bank	Post paid collections	<ul style="list-style-type: none"> • Postbank Mobile App • USSD *498# • All Bank Branches and Agents
14	POSTBANK	Bank	Post paid & New Connections collections	<ul style="list-style-type: none"> • NBK mobile app • USSD *625# • NBK Epay Internet Banking • NBK Branches • NBK agents
15	NATIONAL BANK OF KENYA LIMITED	Bank	Post paid collections	

*Mobile Network Operator